

Patient Satisfaction January 2018

98%

of patients rated their nursing care as good or better



98%

of patients said they would be 'likely' or 'extremely likely' to recommend us to friends and family



100%

of patients rated their consultant care as good or better



99%

of patients answered "yes definitely" when asked if they were treated with respect and dignity



98%

of patients rated their discharge process as good or better



"I felt really cared for as an individual"

"I found the staff from admission to check you really friendly and helpful"

"Discharge process was well explained. Staff were helpful"



parkside
hospital